

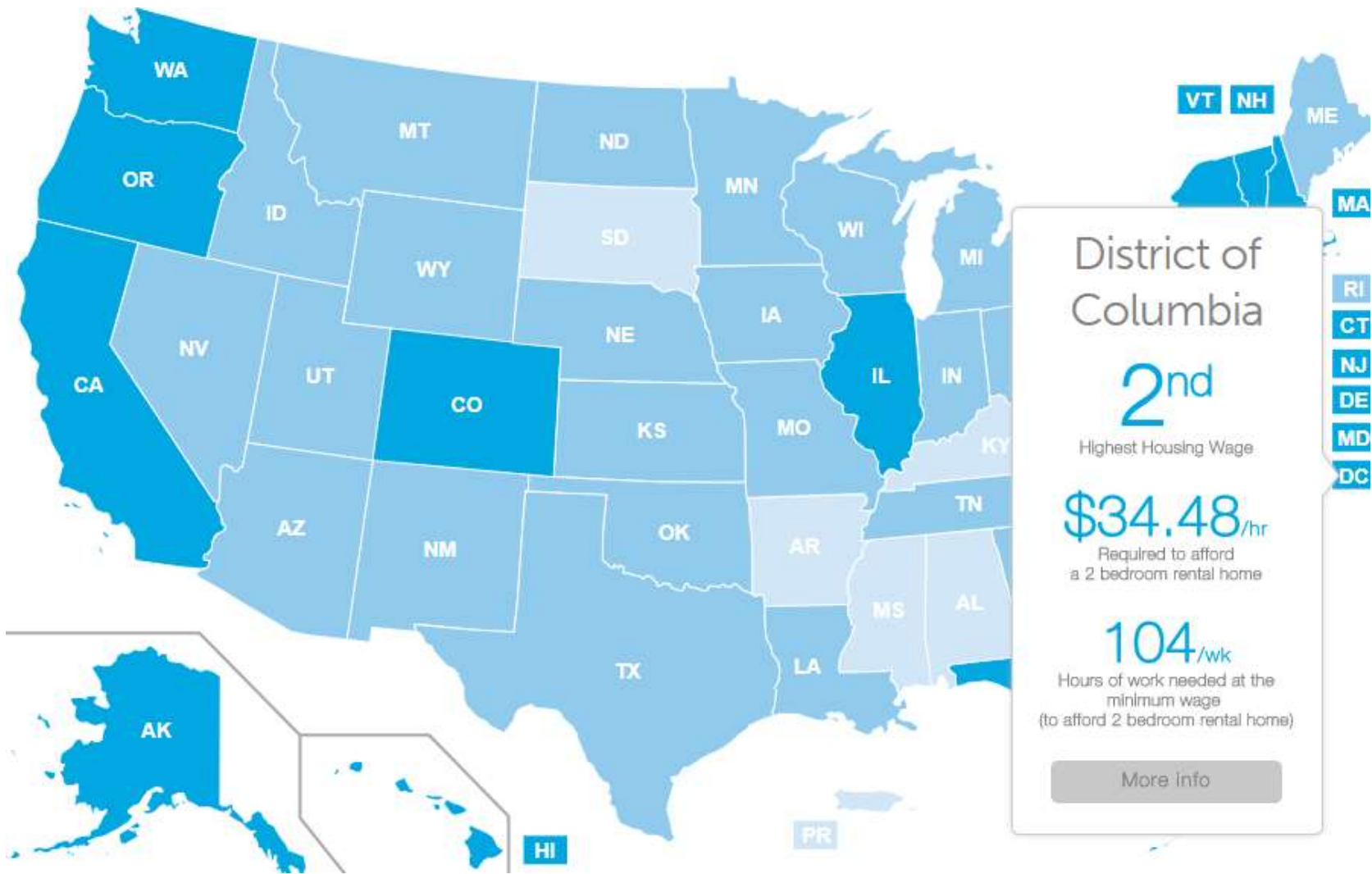
FRIENDSHIP PLACE



**MAKING RAPID RE-HOUSING
WORK FOR PEOPLE WITH NO
OR FIXED INCOMES**

Rosa Kang
Case Manager
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Screenshot from National Low Income Housing Coalition



Friendship Place



	2018	2017	2016
Total Households Served	469	602	567
Number under 30% AMI	389	542	482
Percentage Under 30% AMI	83%	87%	85%

92% of all households, grant to date exited to permanent housing



Friendship Place – Veterans First
Housing Stability Plan

Participant Name: _____

Case Manager Name: _____ **Date:** _____

PURPOSE OF THIS PLAN:

Initial Housing Plan Re-evaluation of goals Crisis Plan to assure safety Re-Certification Plan

Barriers to Entering Housing	Barriers to Maintaining Housing

Goal	Action Steps	Person Responsible	Date to be Completed	✓

What areas of strength will you draw on to minimize barriers and meet your goals?



Housing Stability Plans



- Identify housing barriers
- Make the participant part of THEIR plan
- Create realistic, time appropriate housing goals
- Talk about strengths





Landlord Relationships

We can't end homelessness without landlords

Educate landlords AND participants on their rights

Recruitment

- Cold Calls
- Craigslist Ads
- Housing searches

Retention

- Be available
- Offer mediation

Educate participants



**FRIEND-
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Community Supports

- Employment
- Education
- Health Care
- Benefits
- Warm Handoffs



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Case Management

Smaller caseloads

Flexible work schedules

Strong onboarding and retention programs

Adequate tools for fieldwork



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