



Montgomery County, MD Performance Review Committee

ANNA BLASCO

We like setting goals

Federal Officials Recognize Montgomery County, Maryland's Success in Ending Veteran Homelessness

Official confirmation given by HUD, Zero: 2016 National Campaign

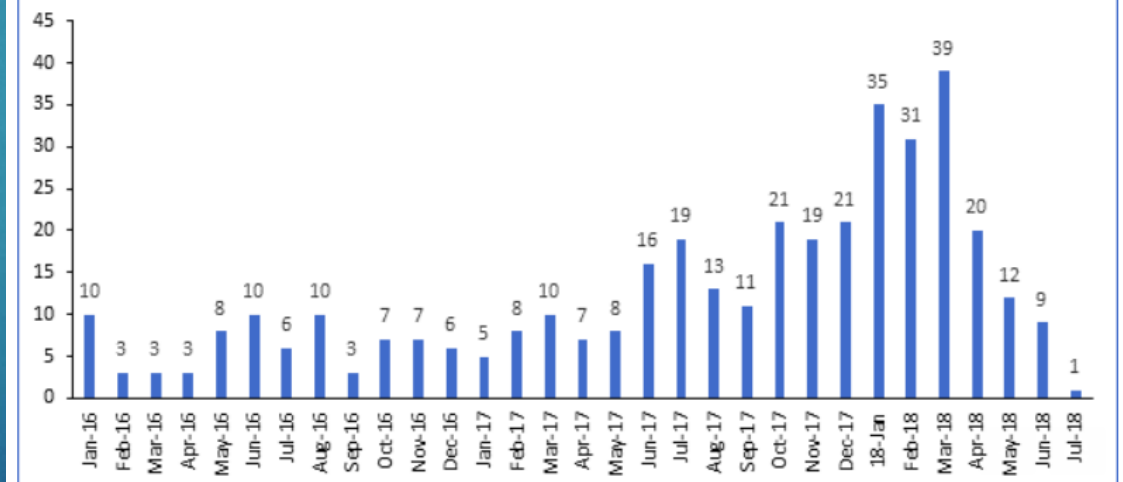
The Montgomery County Coalition for the Homeless (MCCH) and Bethesda Cares today announced that Montgomery County has achieved two major endorsements in the effort to end homelessness among Veterans.

The United States Department of Housing and Urban Development (HUD), Department of Veterans Affairs (VA), and United States Interagency Council on Homelessness (USICH) have officially confirmed that Montgomery County has effectively ended homelessness among Veterans.

Additionally, Montgomery County has now been confirmed by the national Zero: 2016 campaign as one of the first four communities in the country to achieve a "Functional Zero" system for Veteran homelessness. Functional Zero is reached when the number of Veterans experiencing homelessness, both on the streets and in shelters, is less than the number of Veterans being connected with permanent housing each month.

COUNT OF CHRONICALLY HOMELESS PERSONS AS OF 7/6/2018	
Not Yet Assigned or Accepted	1
Assigned and Not Yet Accepted by a Housing Provider	3
Accepted by a Housing Provider, Pending Move-In	9
Currently Inactive (requires additional engagement or cannot be located)	0
TOTAL REMAINING TO BE HOUSED	13

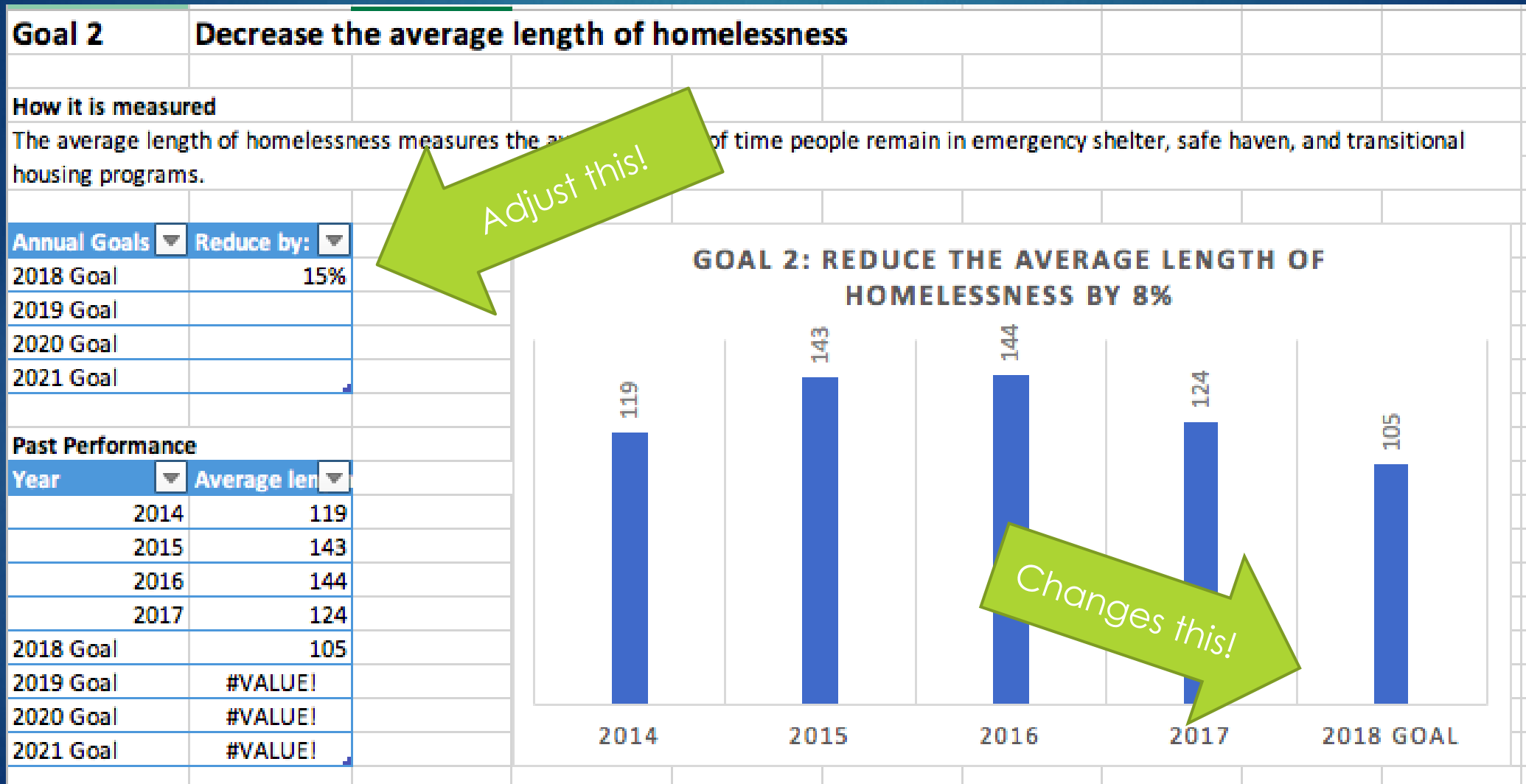
Housing Placements by Month for Persons who are Chronically Homeless
January 1, 2016 - July 5, 2018 (Total = 381)



What we did

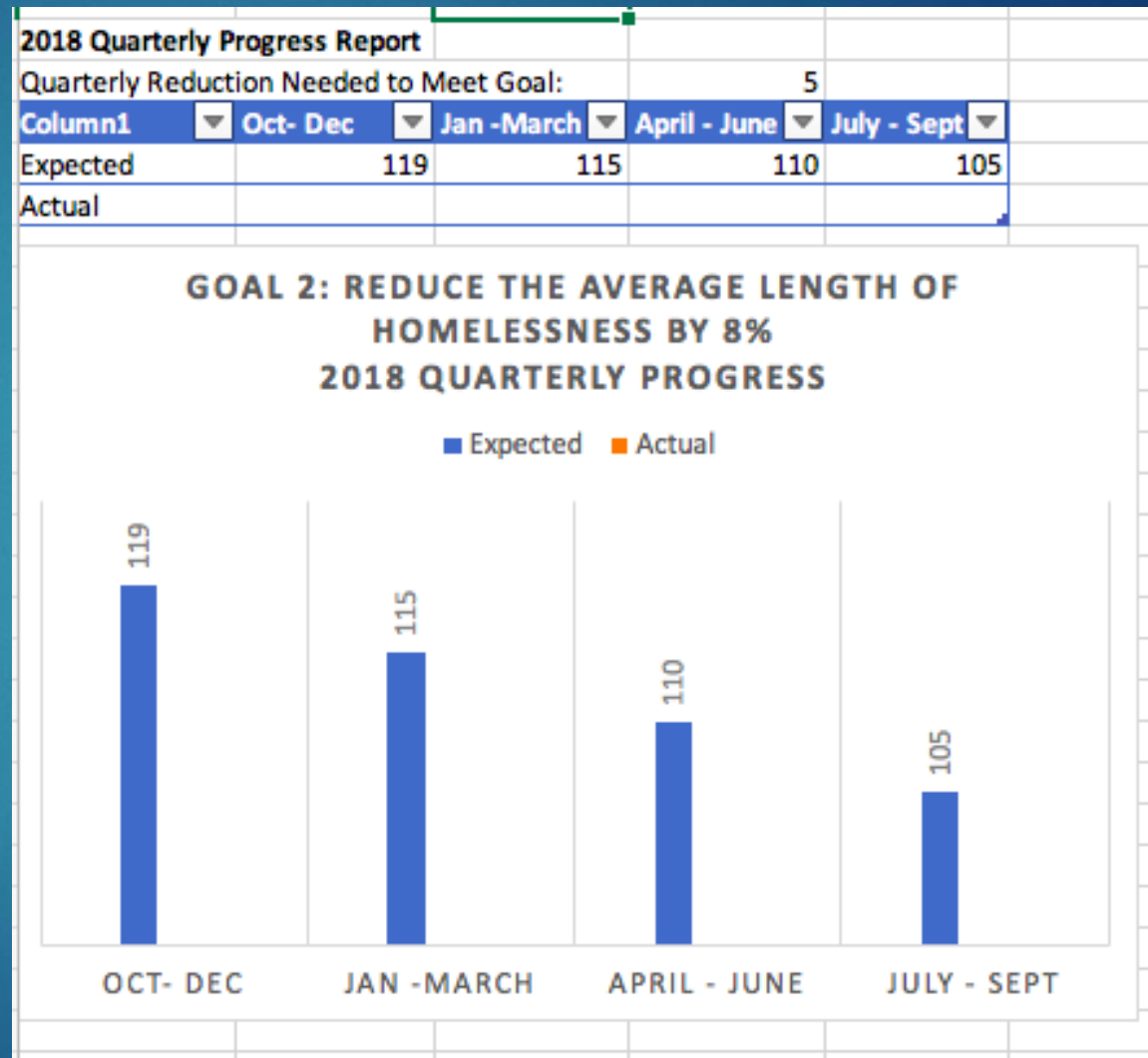
- ▶ Created a System Performance Review Committee
- ▶ Realized we didn't have the right people on board so kicked everyone off and asked people to reapply
- ▶ Looked at performance data monthly
- ▶ Decided to start with data we already had to pull for HUD
- ▶ Decided to focus on most important goals:
 - ▶ Overall number of people experiencing homelessness
 - ▶ Length of homelessness
 - ▶ Exits to permanent housing
 - ▶ Returns to homelessness

Super Simple Tool



Don't set it and forget it

The Performance Review Committee looks at this monthly, but the Interagency Council on Homelessness will get reports from us quarterly

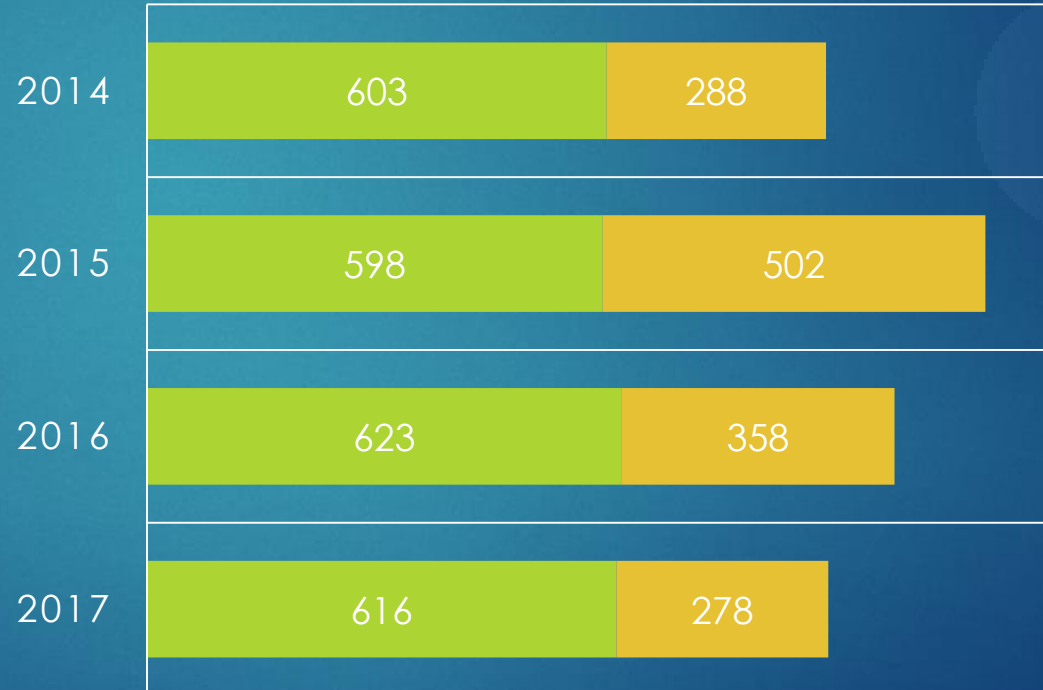


It is about the conversation

- The conversation you have while doing this is important
- Education: Single, non-chronic adults make up the majority of our homeless population

MONTGOMERY COUNTY POINT-IN-TIME COUNT

■ Homeless Individuals ■ Homeless People in Families



In summary

- ▶ Every CoC can do this
- ▶ There is no point to doing this if you don't plan on actually changing anything to improve your performance
 - ▶ Performance-based contracting
 - ▶ Diversion
 - ▶ Expand Rapid Re-Housing
 - ▶ Community-wide housing location
 - ▶ Expand "Move-Up" program
- ▶ Next steps: help providers measure their performance, Coordinated Entry performance measurement and goal setting