

# Resolving Encampments: Evaluating Different Approaches

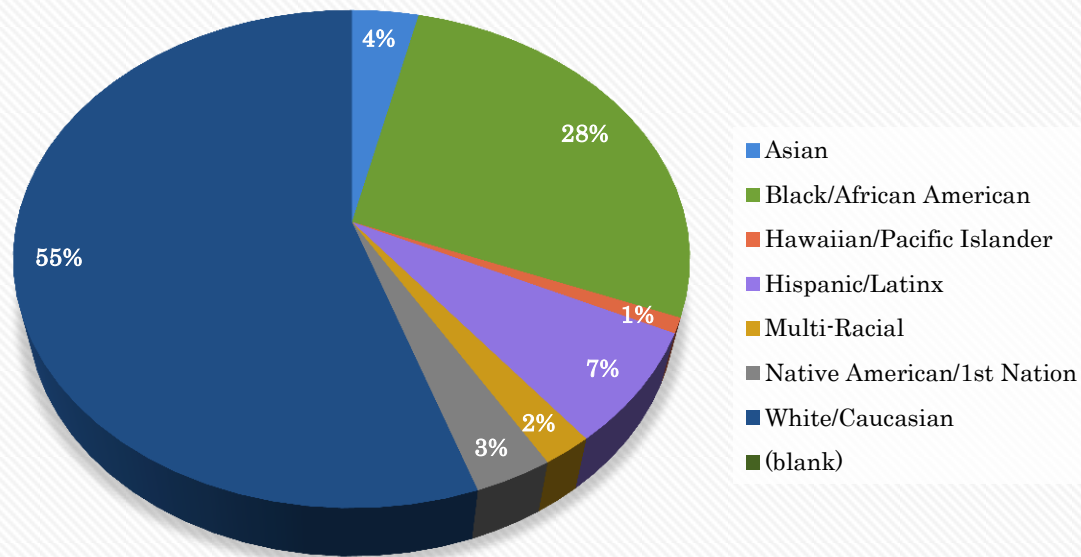
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# 2017 Outcomes

- In 2017, the Navigation Team made 7,342 contacts with 1,842 unique individuals. These contacts resulted in 1,179 people (64%) accepting some kind of service, including 675 people (36% of the total contacted) who accepted a referral to a safer living alternative. On average, it takes four engagements between the Navigation Team members and a person living unsheltered before the individual accepts some form of service and/or shelter.

# Navigation Team Contacts by Race (2017)

Percentage of Contacts by Race

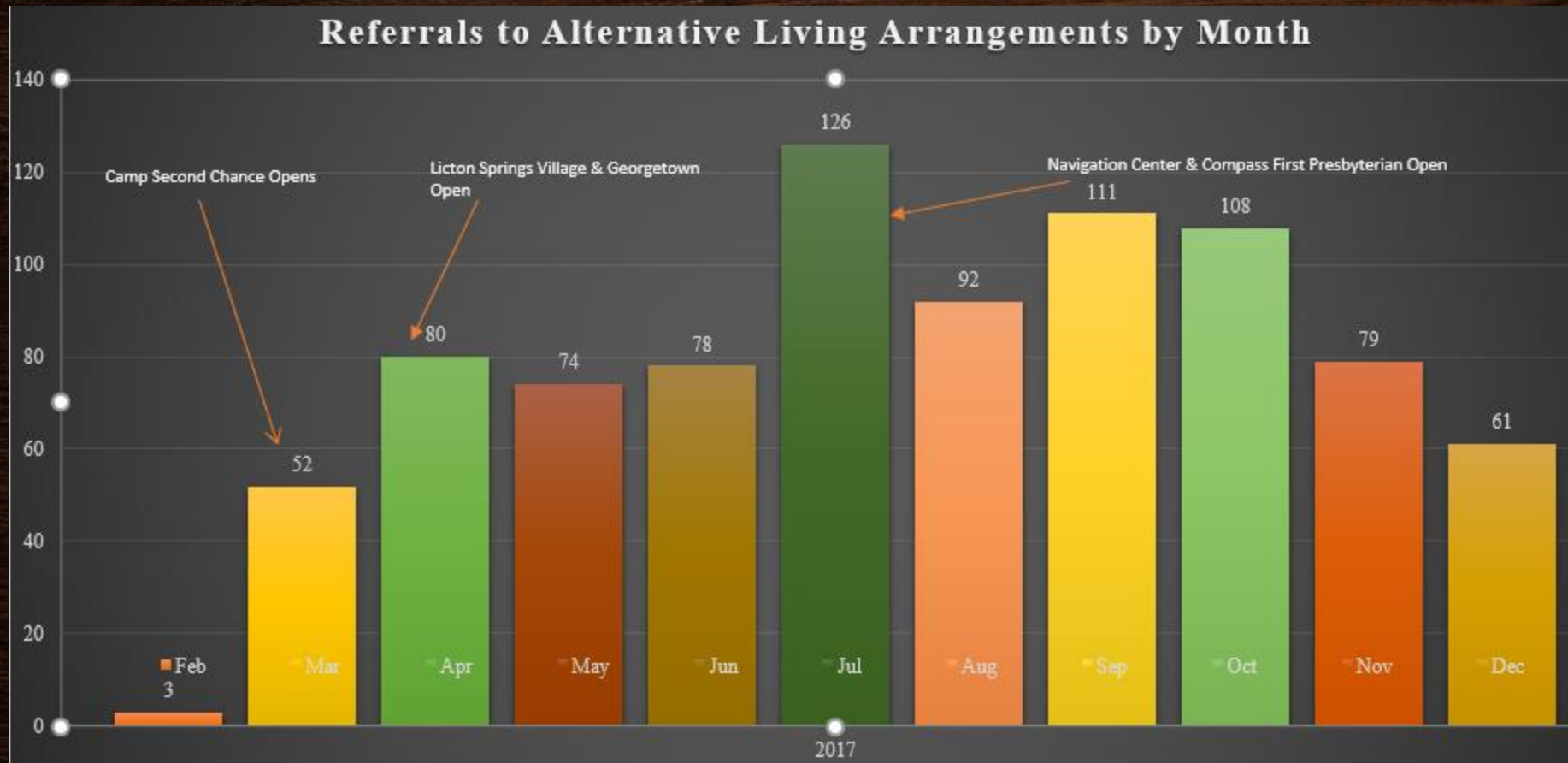


Race	Individual Contacts
Asian	57
Black/African American	425
Data Not Collected	267
Hawaiian/Pacific Islander	16
Hispanic/Latinx	115
Multi-Racial	32
Native American/1st Nation	56
White/Caucasian	874
<b>Total Individuals</b>	<b>1842</b>

# Vacancy List

From March 2017, the Human Services Department has been providing daily updates of alternative living arrangement availabilities. HSD requires that contracted providers report their bed availability for the previous night and subsequent send an excel spreadsheet that details the capacity. This “vacancy list” informs and dictates the work of the Navigation Team. In cases where a clean is scheduled and there are not sufficient options to refer people to, this clean will be cancelled.

# Referrals to Alternative Living Arrangements by Month



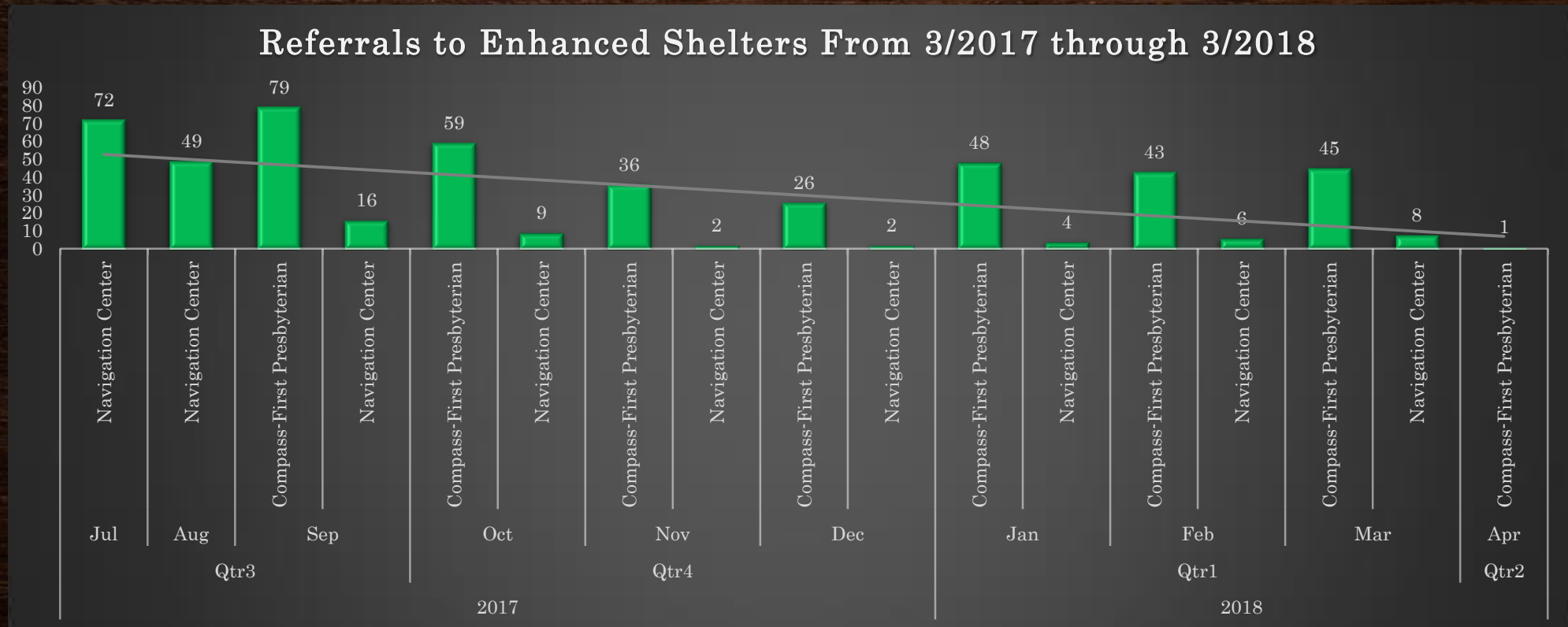
# Trend of Referrals to Alternative Arrangements

- The graph above shows accepted referrals to a safer living alternative by month (data collection began on February 22nd.) There was an increase in accepted referrals (38%) during the third quarter of 2017, compared to Q2 (26.8%) and Q4 (28.7%). This trend shows a connection between the opening of new desirable safer living alternatives and accepted referrals. This data trend tracks with what the Team has expressed anecdotally; as the new enhanced shelters and tiny house villages filled up, the team's ability to offer people referrals to those locations slowed down as seen in Q4.

# Referrals to Traditional Shelters From 3/17 through 3/18

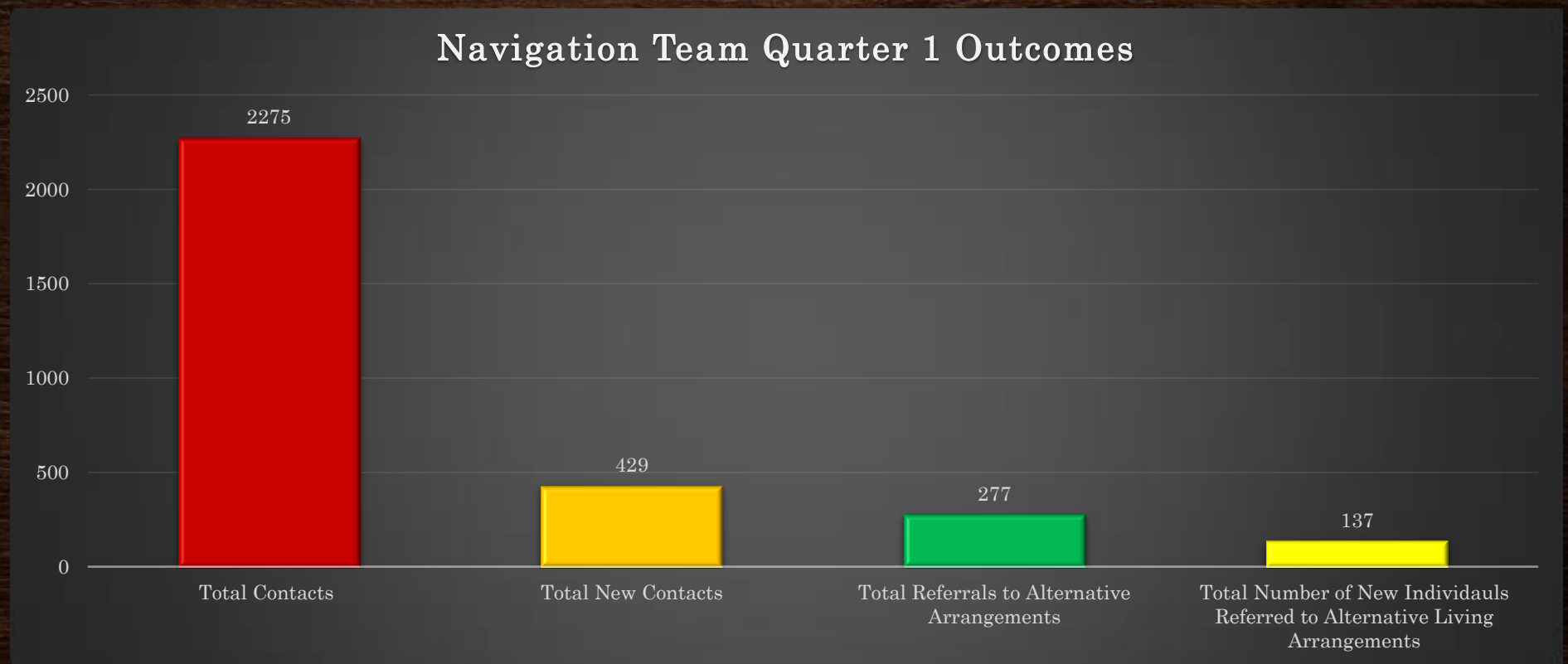


# Referrals to Enhanced Shelters from 3/17 Through 3/18





# 2018 Quarter I Outcomes



# 2018 Quarter I Observations

- An average of 5 contacts per person
- Approximately 50% of referrals to alternative arrangements were repeat referrals. (People who had been referred at some time in 2017)
- Approximately 32% of contacts with new individuals resulted in a referral to an alternative living arrangement
- The Navigation Team is on path to make over 9000 contacts to an estimated 1700+ unique individuals in 2018.